

Report of: Corporate Director of Housing and Adult Social Services

Meeting of:	Date	Ward(s)
Health and Care Scrutiny	17 November 2016	All
Delete as appropriate	Exempt	Non-exempt

SUBJECT: Islington Adult Social Care Report and Local Account

1. Synopsis

- 1.1 The Islington Adult Social Care Report gives an overview of achievements for 2015/16 and areas of focus for the coming year.
- 1.2 The Local Account is an annual report for residents of Islington, which this year has been co-produced with experts by experience. It also includes aspects of the Islington Adult Social Care Report where relevant.
- 1.3 This paper provides some background information relating to the Islington Adult Social Care Report and the Local Account.

2. Recommendation

- 2.1 Health Scrutiny Committee are asked:
 - **Note** the contents of the Islington Adult Social Care Report and the Local Account.

3. Background

- 3.1 The Islington Adult Social Care Report confirms a commitment to the principles described in the Corporate Plan.
- 3.2 One of these commitments is to support people into employment and this is a key focus for 2016/17 as we move forward with commissioning for prevention, as shown in the Adult Social Care Report. The Local Account provides an example of how we have worked through commissioned services to support someone into employment who has a mild learning disability. This honest account, written by the expert by experience, gives a unique viewpoint of someone who is satisfied with the services received, while demonstrating some of the challenges along the way. It is of interest to people with similar needs and also to professionals in this area of work. Housing and Adult Social Services is already making use of the story to further improve the experience of people with mild learning

disabilities.

- 3.3 Another principle of the Corporate Plan is that we provide people-centred services. The Moving Forward Programme, mentioned in the Islington Adult Social Care Report, continues to support this principle. For example, one of the workstreams within the programme covers improvements to disability services. The Local Account gives an example of personalisation within learning disability services, which is an account provided by the carer of a young person with learning disabilities in transition from Children's to Adults' Services. Again, it shows the experience of the parent and young person as services were developed over a period of time. It shows a high level of satisfaction with the services provided although the journey along the way was not as smooth as hoped. At a national level, the parents of young people leaving Children's Services often feel they are on the edge of a cliff as these services change or end. However, the account shows that services can be set up which meet the needs of the young person as they enter adulthood in a positive way. The experience shown in the account is now being used by Housing and Adult Social Services to learn and apply any lessons about communication with parent carers.
- 3.4 Co-production is a key principle of the Corporate Plan. The Islington Adult Social Care Report gives a number of examples of co-production in the page relating to co-production and qualitative research. One example of co-production is the method used to create the Local Account. This year it has been co-produced through a series of workshops with experts by experience. They were key to shaping the look and content of the document. Contributions from people who use our services were then gathered and anonymised. Contributors have signed accessible confidentiality agreements.
- 3.5 The experts by experience were keen to ensure that the Local Account was accessible to all residents of Islington, that it showed a variety of services, that it gave a balanced view of performance without complex charts and statistics and that it showed people who may be in similar circumstances how to gain access to services.
- 3.6 The rest of the Islington Adult Social Care Report includes statistics and information relating to characteristics of people receiving services, details of adult social care finances and Safeguarding.

4. Implications

4.1 Financial implications

None Identified

Any plans or strategies derived or agreed in relation to this report should use existing available resources and therefore not create a budget pressure for the Council.

4.2 Legal Implications

No legal implications for the local authority directly arise from the content of these reports.

4.3 Environmental Implications

There are no significant environmental implications resulting from these reports.

4.4 Resident Impact Assessment

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

A Resident Impact Assessment has not been completed because these are reports providing information about performance and services in 2015/16.

Signed by:



Corporate Director of Housing and Adult Social Services

Date: 8 November 2016

Appendices

- Islington Adult Social Care Report

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